Erin E. Gold

erinegold@gmail.com

(734) 645-1504 5803 Kothe Road Manchester MI, 48158 (Currently on a sabbatical)

EDUCATION

Dickinson College, Carlisle, Pennsylvania B.A. in International Relations Concentration: Middle East Study Abroad: Amman, Jordan

LANGUAGES

Native English Proficient German Conversational Arabic

CERTIFICATES 170-Hour TEFL/TESOL Certificate

CLIFTONSTRENGTHS

Input Ideation Intellection Maximizer Connectedness

WORK EXPERIENCE

Researcher & Office Manager — WolfBrown

Detroit, MI / Aug 2018 - Dec 2022

- Designed and implemented research protocols for qualitative project work
- Conducted exploratory interviews and focus groups for variety of clients
- Prepared written memos and reports to articulate qualitative research findings
- Maintained technical infrastructure of <u>the Audience Outlook Monitor</u>, an applied market research project helping organizations make key decisions during the COVID-19 pandemic
- Coordinated the development and launch of the new WolfBrown website

Event Manager & Bookseller — Pages Bookshop

Detroit. MI / Mar 2018 - Feb 2022

- Liaised and successfully maintained relationships with local organizations that have resulted in over 20 offsite community events and workshops
- Managed all in-store and virtual events
- Oversaw planning and execution for large (up to 400-person) offsite events

Writing Consultant — Civilla

Detroit, MI / Oct 2019 - Sep 2020

- · Designed and facilitated half-day writing workshop for the entire organization
- Conducted weekly interviews with leadership to collect and synthesize information pertaining to Project Cohere, the redesign of the energy assistance enrollment process in Michigan
- Researched and co-created original content for the 52-page Project Cohere report

Engagement Manager — Feet in 2 Worlds

Detroit, MI / Mar 2018 - Dec 2018

- Coordinated all aspects of a two-day food journalism workshop, attended by over 40 journalists
- Oversaw all communication channels and created content for newsletter, social media channels, and website

Content Marketer — Element5 Digital

Royal Oak, MI / Jan 2016 - Jan 2018

 Created award-winning content and executed marketing strategies helping clients increase their website traffic and leads

Outreach Coordinator — Project 418

Michigan & Haiti / Feb 2015 - Aug 2015

 Devised a communications and marketing strategy for the nonprofit and coordinated benefit concert, attended by nearly 1,000 people

Chapter Coordinator — Think Unlimited

Amman, Jordan / Oct 2013 - Aug 2014

Facilitated the launch of an education nonprofit's chapter network through promotion, leadership recruiting, and digital platform development

English Instructor — AMIDEAST—Tunisia

Sousse, Tunisia / Oct 2012 - Oct 2013

 Designed lesson plans and taught a variety of English language courses, including a 10-week presentation course to professors of Institute Supérieur de Finance et de Fisclité Sousse

INDEPENDENT PROJECTS

Featured Artist — WomxnHouse Detroit

Detroit, MI / 2021

Conceptualized and created <u>a large hanging installation</u>, consisting of 72 stained-glass feathers, to explore and memorialize the things—physical, mental, emotional—that we have lost, let go of, and shed during the COVID-19 pandemic.

Co-Creator — This Not So Retired Life

Detroit, MI / 2018

Co-created a podcast that shared conversations with retirees in an effort to provide a nuanced perspective on what it means to be retired.